

August 11, 2000

Re: 00-0104

Shelia Kay Rumble
2047 E. Prairie St.
Decatur, IL 62521

Theresa P. Larkin
Illinois Bell Telephone Company
555 E. Cook Street, Fl. 1E
Springfield, IL 62721
terryplarkin@ameritech.com

Mark A. Kerber
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Ameritech Illinois
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Dear Sir/Madam:

Enclosed is a copy of the Memorandum from the Hearing Examiner to the Commission regarding recommended action at the Bench Session on August 9, 2000. The Order presented to the Commission was entered with no changes and therefore, is not enclosed.

Sincerely,

Donna M. Caton
Chief Clerk

DMC:bjs
Enclosure

Docket No.: 00-0104
Bench Date: 08-09-00
Deadline: 01-27-01

MEMORANDUM

TO: The Commission

FROM: John D. Albers, Hearing Examiner

DATE: July 21, 2000

SUBJECT: Shelia Kay Rumble
-vs-
Illinois Bell Telephone Company

Complaint as to cramming - calls I did not make on internet
in Decatur, Illinois.

RECOMMENDATION: Enter an order dismissing the complaint with prejudice.

Shelia Kay Rumble ("Complainant") filed a complaint against Illinois Bell Telephone Company ("Respondent") alleging that Respondent had improperly charged her for calls to an internet service provider which she did not make. At a July 20, 2000 hearing, Respondent indicated that the dispute had been resolved and orally moved that the complaint be dismissed with prejudice. Complainant concurred with Respondent's oral motion. The attached Order dismisses the complaint with prejudice. No petitions to intervene were received in this docket.

JDA